

September E- News from Palan

Much seems to be in the air this September. The election fever in the United States of America; the continuing war in Iraq with no solution in sight yet; the release of former Malaysian Deputy Prime Minister Anwar Ibrahim from prison; the peaceful handover of power to a new generation of leaders in China; Manmohan Singh settling into his role as the new architect of India supported by Sonia Gandhi; and the death of a legend in the field of HRD in Malaysia – all of these gave me much to think about this month.

I wish to cover the following points in the September e-news:

- **NETIQUETTE**
- **ACCREDITED COMPETENCY PROFESSIONAL PROGRAMME**
- **HUMAN CAPITAL ASIA**
- **THE PASSING AWAY OF MR SURJIT SINGH, A GURU IN THE HRD FIELD IN MALAYSIA**

NETIQUETTE

E-mail is simple to use and inexpensive. However it is also easy to abuse and can be very expensive if not used well. Janelle Barlow provides 33 tips for effective and polite electronic mail. Some of the suggestions maybe known to us, but they are still worth reflecting upon:

- 1) Avoid using capital letters,
- 2) Use a descriptive subject line,
- 3) Avoid spelling mistakes,
- 4) Use your signature file function,
- 5) Use numbers if you have several points to cover,
- 6) Re-read every e-mail before you send it,
- 7) Use BCC – blind carbon copy – when you send to multiple addresses, and
- 8) Use auto responder when you are not available.

If you would like to read more, visit www.tmius.com

ACCREDITED COMPETENCY PROFESSIONAL

Having released HRDPower.net, SMR will be running a six-day accreditation programme to respond to the growing need for consulting professionals in the competency area. The programme takes participants through the process of profiling, assessment, data management, and applications involved in the competency management. For further information on the programme, please visit www.smrhrd.com or e-mail hrdcongress@smrhrd.com.

HUMAN CAPITAL ASIA

A new magazine called Human Capital Asia is being published out of Singapore. Featuring a lot of Human Capital information in Asia, it provides HR practitioners with relevant and updated information. For more information, please visit www.keymedia.com.sg.

THE PASSING AWAY OF MR. SURJIT SINGH, A GURU IN THE FIELD OF HRD IN MALAYSIA

The cheerful and humorous Surjitji, as I called him, passed away after a brief illness last week. Karen, my colleague, had spoken to him in April, seeking his assistance to run a programme. It was then that we knew he was not well and that he was in and out of hospitals. I managed to speak to him three weeks later and he seemed to be recovering. I tried to invite him to the Asia HRD Congress, which I had been doing year after year and the family gave me the message he was away. It was only this morning that Karen rushed to me with the newspaper obituary that mentioned his passing away last week.

He was an outstanding man, truly committed to people development. At the age of 72, he enrolled for a Ph.D. He was kind, thoughtful and generous. An outstanding trainer, he was always 'giving to' and 'sharing with' with fellow trainers. I met him first in 1982 when I was a young trainer and leading a session at the Malaysian Institute of HRM and I still remember him giving me all the support. The HRD community will certainly miss him. Surjitji, we will remember you. You have left a legacy behind. We will try to carry on your outstanding work, Sir!

I hope we can all continue the sharing and giving to grow the HRD community.

Will be in touch in October.

Regards,

Palan