

Hi Colleagues,
A very Happy 2004!

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New Year Resolutions

I write this letter on Monday, the 12th January, my first full day in the office for the year. It is a nice feeling to have all your colleagues smile at you, the very first thing in the morning. There were no New Year resolutions for me though I decided that I would skip coffee and tea, thereby contributing to the falling revenues at Starbucks and Coffee Bean. However, within a few days of the New Year, I discovered that Milo or Ovaltine could be pretty bland. So I have decided to consume tea without sugar, though not coffee. So much for the KNOWING: DOING gap in the new information economy.

I have been away for the last eight weeks, the longest period I have been away from the office in the last six years. Karen and team have been busy marshalling resources at the office to keep the business going well. I will write to you more about the developments at SMR and my overseas trips in the next newsletter. Nevertheless I returned to Malaysia before the US authorities imposed mug shots and fingerprinting for all visitors from most countries.

The Best Selling Business Books

USA Today listed the top 10 business books. I have listed them for you though I am aware I have not read five (Titles 6 to 10).

1. Jim Collin's good to Great
2. Robert Kiyosaki's Rich Dad, Poor Dad
3. Spencer Johnson's Who Moved My Cheese?
4. Stephen Lundin and team's FISH
5. Steven Covey's The 7 Habits of Highly Effective People
6. Larry Bossidy, Ram Charan and team's Execution
7. Jim Loehr and team's The Power of Full Engagement
8. Suze Orman's The Laws of Money and the Lessons of Life
9. Rudolph Giuliani's Leadership
10. Lasser's Your Income Tax

Reviews are available on www.amazon.com

SMR News

The Technology team launched the alpha version of HRDPower.net, a web enabled version that received rave reviews. The select team of international experts chosen for their expertise to give feedback was pleased with the initial performance of the product. We will keep you posted about the developments.

The holiday period is over and the team is now in place, both body and mind, to make 2004 a great year. The training and conference year is about to begin. Dr. Bhatia runs his international conference in India in January. The Bahrain conference – the Middle East version of Trainers Meet Trainers is slated for April. HRD Congress is, as usual, set for July.

Have a good month and I will be in touch next month.

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